A Guide to BEHAVIORAL HEALTH RESOURCES IN THE GREATER NEW ORLEANS AREA

The City of New Orleans Health Department
Mitchell J. Landrieu, Mayor
Dr. Karen DeSalvo, Health Commissioner
A message from Dr. Karen Bollinger DeSalvo, Health Commissioner for the City of New Orleans:

In keeping with Mayor Landrieu’s commitment to improve the quality of life for the citizens of New Orleans, the Mayor and I are pleased to present this Behavioral Health Resource Guide. Mental health and substance abuse are significant public health challenges in our City. While we know that we have more work to do to reduce the burden and fill important gaps in services, we can start with providing information about current resources available while we build and improve access for these services.

This guide provides a comprehensive inventory of all behavioral health resources, including important programs, clinics offered by area provider and organizations from the public and private sector. We have also included resources to assist with access to these services such as information on public funding options, websites with more information, and housing and supportive services throughout New Orleans.

The City worked in collaboration with the Substance Abuse and Mental Health Services Administration (SAMHSA) and President Obama’s Strong Cities, Strong Communities (SC2) Initiative to compile this guide. We appreciate their technical guidance and dedication to improving the health and lives of our residents. We were also aided by our partners in the local community who helped ensure that the guide was accurate and complete.

As a city, we can improve the health of our population, and our aim is to ensure delivery of affordable, quality healthcare services for all residents. We invite you to use this valuable information to help enhance your health knowledge of available behavioral health resources and make informed choices about health and health care.

Sincerely,

Dr. Karen Bollinger DeSalvo
Health Commissioner, City of New Orleans
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KEY FOR CHILD/YOUTH, ADULT, FAMILIES
Note: This guide is intended to assist individuals in accessing services provided by agencies in the community. If you have private insurance, please check with your insurance agency’s provider listing to ensure you are accessing care covered under your insurance plan.

Child/Youth  Adult  Families  Mental Health Providers  Mental Health and Substance Abuse Providers  Substance Abuse Providers
CRISIS SERVICES

Metropolitan Human Services District- Crisis Unit
Contact Number: (504) 568-3130

The Metropolitan Human Services District (MHSD) provides urgent access to clinical services for individuals in mental health or substance abuse related crises. The MHSD Crisis Line includes 24-hour / 7 days a week crisis triage over the telephone. Access to trained mental health professionals is open to everyone in the community.

The MHSD Crisis Response Team can respond to crisis situations throughout Orleans Parish. The Crisis Response Team can be accessed through the MHSD Crisis Line.

The MHSD Crisis Stabilization Unit provides services for individuals undergoing behavioral health crises including access to 5 respite beds for men and women. This service is scheduled to begin in the first quarter of 2012.

Jefferson Parish Human Services Authority
Contact Number: (504) 832-5123 – after hours crisis services

Community Support provides 24-hour mobile crisis intervention for children and adults with mental illness, an addictive disorder, and/or a developmental disability. The Mobile Crisis Team is dispatched in emergency situations for individuals living in Jefferson Parish. The Mobile Crisis Team provides emotional support, in-home stabilization, referrals to ongoing support programs, and follow up to assure continuity of care. Call (504) 349-8833 for detailed information about JPHSA services, supports and eligibility criteria.

New Orleans 911 Services
Contact Number: 911

NOPD 911 services are part of the crisis network in Orleans Parish. Dispatchers are trained to recognize and handle crisis calls involving individuals with mental health and substance abuse issues. Calls involving behavioral health issues or violent individuals are transferred to the NOPD Crisis Unit.

NOPD Mobile Crisis Unit
Contact Number: 911

The NOPD mobile crisis unit assists in identifying and providing the appropriate treatment for individuals who will benefit from mental health interventions in lieu of criminal incarceration. The NOPD Crisis Unit also transports individuals to the emergency room if necessary. The NOPD mobile crisis unit is comprised of trained Crisis Technician volunteers and a NOPD officer who respond to calls between 8:00 AM and 12:00 AM every day. During off hours, the MHSD Crisis Team can be accessed through the number listed above.
The MHERE provides a specifically designated area of the Emergency Department for evaluating and treating a person in crisis. The MHERE provides the opportunity for rapid stabilization in a safe, quiet environment, increasing the client’s ability to recognize and deal with the situations that may result in crises and increasing and improving their network of community and natural supports. All patients receive a Medical Screening Exam and appropriate medical evaluation.

MHERE services include: crisis stabilization, crisis risk assessment, nursing assessments, psychiatric observation and evaluation, behavioral health co-occurring evaluations, emergency medication, crisis support and counseling, information, liaison, advocacy consultation, and linkage to other crisis and community services. Unit staff can make involuntary commitment decisions. The mix and frequency of services is based on each individual’s crisis assessment and treatment needs.

Access to MHERE services is through the hospital’s Emergency Room. Patients cannot be referred to the MHERE directly.

New Orleans Forensic Center – New Orleans Coroner’s Office
Contact Number: (504) 658-9660

The New Orleans Forensic Center is operated through the New Orleans Coroner’s Office and is responsible for evaluating individuals with mental illness and/or substance abuse who are dangerous to themselves, dangerous to others, or gravely disabled for Orders of Protective Custody (OPC) or involuntary psychiatric commitment. The New Orleans Forensic Center can facilitate psychiatric evaluations in an emergency.

211- Cope Line- Via Link
Contact: (504) 269-COPE or (800) 749-COPE or 211

The Cope Line counselors provide counseling over the phone, and help individuals find health or human services in the community. Counselors can locate and refer callers to personal and family crisis assistance, housing resources, mental health services, utility and rental assistance, food banks, medical care, disaster-related services, job training services, elder and child care, legal services, disability assistance, and more. The Cope Line’s counselors are also trained in suicide prevention and crisis counseling. 2-1-1 is free and services are available 24-hours a day / 7 days a week.

Family Service of Greater New Orleans- Child and Adolescent Response Team (CART)
Contact: (1-800) 248-1152

The Office of Mental Health has developed a new crisis response service – CART (Child Adolescent Response Team). The mission of the program is to provide crisis counseling and intervention to children, youth, and their immediate family. CART assists the family in the stabilization of their crisis and provides the family with advocacy, referrals, and support.

Note: All major hospitals provide behavioral health crisis services through the Emergency Room.
Detoxification services can be accessed through the community providers listed below. Individuals in need of detoxification services can contact the agencies listed below directly or contact Metropolitan Human Services District at (504) 568-3130.

**INPATIENT DETOXIFICATION SERVICES:**

**Medical Center of Louisiana Acute Medical Detox Unit**
2021 Perdido Street | New Orleans, LA 70112
Phone: (504) 903-3477
www.new.dhh.louisiana.gov/index.cfm/directory/detail/76

**Odyssey House- Medically Assisted Detoxification**
1125 North Tonti Street | New Orleans, LA 70119
Phone: (504) 821-9211
www.ohlinc.org

**River Oaks Hospital – Inpatient Detoxification**
1525 River Oaks Road | West Jefferson, LA 70123
Phone: (504) 734-1740 x 207
www.riveroakshospital.com

**OUTPATIENT DETOXIFICATION SERVICES:**

**Addiction Recovery Resources, Inc- Ambulatory Detoxification Program**
4836 Wabash Street | Metairie, LA 70001
Phone: (504) 780-2766
www.arrno.org

**Addictions Counseling and Educational Resources (ACER)**
2238 First Street | Slidell, LA 70458
Phone: (504) 941-7580
www.acercanhelp.com

**DRD New Orleans Medical Clinic- Methadone Maintenance**
417 South Johnson Street | New Orleans, LA 70112
Phone: (504) 524-7205
www.bhgrecovery.com

**New Orleans Narcotics Treatment Center – Methadone Clinic**
7606 Westbank Expressway | Marrero, LA 70072
Phone: (504) 347-1120

**Townsend**
3600 Prytania Street Ste. 72 | New Orleans, LA 70115
Phone: (504) 897-5144
www.townsendla.com
For additional information regarding the Louisiana Behavioral Health Partnership and the Statewide Management Organization consult the Department of Health and Hospitals website at: http://new.dhh.louisiana.gov/

In Louisiana, you qualify to receive Medicaid if you:
• Receive Supplemental Security Income (SSI) from the Social Security Administration (SSA)
• Get financial help from the Office of Family Support (OFS) through the Family Independence Temporary Assistance Program (FITAP).
  • Website: www.dss.state.la.us/index.cfm?md=pagebuilder&tmp=home&pid=139

You may also qualify for Medicaid coverage if you:
• Are disabled according to the Social Security Administration’s definition
• Have corrected vision no better than 20/200
• Are a low-income parent of children under age 19
• Are a child under age 19
• Are pregnant
• Have no insurance and need treatment for breast and/or cervical cancer
• Receive Medicare coverage and are low-income

How do I apply for Medicaid?
There are several ways you can apply for Medicaid or get more information:
1. Apply or renew coverage for any Medicaid program by visiting the Louisiana Medicaid Online Application Center.
   Once you submit the online application, it is sent immediately to the Medicaid office for processing, and there is no delay for mailing or faxing a paper form.
   Website: bhsfweb.dhh.louisiana.gov/OnlineServices
2. Call the Medicaid hotline toll free at 1.888.342.6207 for help applying.
3. Contact any Medicaid application center statewide.
   Website: new.dhh.louisiana.gov/index.cfm/page/262
4. Download and print an application for any Medicaid program and then mail or fax it to Medicaid at:

   Mailing:
   P.O. Box 91278
   Baton Rouge, LA 70821-9278
   Fax: (1-877) 523-2987
The Medicaid waiver, referred to as the Greater New Orleans Community Health Connection—or GNOCHC—will cover many Louisiana patients’ primary care visits at no out of pocket cost.

**Who is eligible?**
People eligible for GNOCHC must meet the following criteria:

- 19–64 years of age
- Live in Orleans, Jefferson, Plaquemines or St. Bernard Parish
- 200% below the poverty line (Income Limits through March 31, 2011: Family of 1, $451 weekly income, $1,805 monthly income; Family of 4, $918 weekly income, $3,675 monthly income; Family of 8, $1,542 weekly income, $6,169 monthly income)
- Uninsured for the past 6 months
- U.S. citizenship or permanent residency

**NOTE: You must meet ALL criteria in order to be eligible**

**To apply, you MUST provide:**
- Proof of income (Copy of most recent W2, Filed tax forms, Most recent pay stubs, Unemployment award letter, Social Security/Disability award letter, Food stamp award letter)
- Government issued photo ID – if current address is not on ID, a utility bill must be provided.
- Birth certificate or US permanent residency card

**What does this mean?**
Those eligible for the waiver will pay for services at the clinic—there will be no charge. This includes both costs and vaccines.

**What if a patient is not eligible?**
If a patient does not meet the eligibility criteria, they will be charged the Sliding Scale fee rate that is currently in place. We are unable to accept stated incomes or notarized letters for fulfilling the Waiver eligibility criteria.

For more information contact:

**Greater New Orleans Community Health Connection (GNOCHC)**
www.Medicaid.DHH.Louisiana.gov
(888) 342-6207
STATE CONTACT INFORMATION

DEPARTMENT OF HEALTH AND HOSPITALS –
LOUISIANA BEHAVIORAL HEALTH PARTNERSHIP (LBHP)
www.obh.dhh.la.gov

Joseph E. Comaty, PhD, M.P.
LBHP/Magellan Health Services Contract Administrator
Phone: (225) 342-2540
Email: joseph.comaty@la.gov

Jessica L. Brown, PhD
LBHP/Magellan Health Services Contract Administrator
Phone: (225) 342-2540
Email: jessica.brown@la.gov

MAGELLAN HEALTH SERVICES, INC.
The Louisiana Behavioral Health Partnership (LBHP) and the Coordinated System of Care (CSoC) will be managed by Magellan Health Services.

Deborah A. Happ
Magellan Health Services/LBHP Contract Administrator
E-mail: dahapp@MagellanHealth.com

Magellan Health Services Provider Services information:
www.MagellanHealth.com

Phone: (1-800) 788-4005
E-mail: LAProviderQuestions@MagellanHealth.com

CITY CONTACT INFORMATION

CITY OF NEW ORLEANS HEALTH DEPARTMENT
Health, Human Services & Wellness
Phone: (504) 658-2500
www.nola.gov
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<th>AGENCY</th>
<th>SERVICES</th>
<th>PHONE NUMBER</th>
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</thead>
<tbody>
<tr>
<td>24/7 Drug and Alcohol Rehab Referral Service</td>
<td>Private, High End Facility Referrals</td>
<td>(1-800) 521-7128</td>
</tr>
<tr>
<td>Al-ateen</td>
<td>Counseling for Young Persons who are Friends or Family of a Drug or Alcohol Abuser</td>
<td>(1-800) 352-9996</td>
</tr>
<tr>
<td>Alcohol Abuse and Crisis Intervention</td>
<td>Referrals for Alcohol Abuse Treatment</td>
<td>(1-800) 234-0246</td>
</tr>
<tr>
<td>Alcohol and Drug Abuse Helpline and Treatment</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 234-0420</td>
</tr>
<tr>
<td>Alcohol Hotline Support &amp; Information</td>
<td>Counseling and Referrals for Alcohol Addiction Treatment</td>
<td>(1-800) 331-2900</td>
</tr>
<tr>
<td>Boys Town National Hotline</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 448-3000</td>
</tr>
<tr>
<td>Childhelp USA</td>
<td>Crisis Intervention, Referrals and Support Services for Victims of Child Abuse</td>
<td>(1-800) 422-4453</td>
</tr>
<tr>
<td>Cope Line by Via Link</td>
<td>Information &amp; Social Services for Persons in Crisis including Counseling, Referrals and Connecting to Community Resources</td>
<td>(504) 269-2673 or (1-800) 749-2673 or 211</td>
</tr>
<tr>
<td>Louisiana Gambling Helpline</td>
<td>Referrals for Individuals with Gambling Problems</td>
<td>(1-877) 770-STOP</td>
</tr>
<tr>
<td>Kidline</td>
<td>Crisis Intervention, Referrals and Support Services for Victims of Child Abuse</td>
<td>(225) 925-9520</td>
</tr>
<tr>
<td>Louisiana Domestic Violence Hotline</td>
<td>Crisis Intervention, Information and Referrals for Victims of Domestic Violence</td>
<td>(1-888) 411-1333</td>
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<tr>
<td>Louisiana Office for Addictive Disorders</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-877) 664-2248</td>
</tr>
<tr>
<td>Louisiana State University Health Sciences Center Victims Assistance Program</td>
<td>Referrals for Mental Health Treatment for Persons Exposed to Violence</td>
<td>(504) 568-8772</td>
</tr>
<tr>
<td>Louisiana Tobacco Quitline</td>
<td>Smoking Cessation, Counseling, Web Based Smoking Cessation Application/Tool, Referrals</td>
<td>(1-800) 784-8669</td>
</tr>
<tr>
<td>Service</td>
<td>Description</td>
<td>Phone Number</td>
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<tr>
<td>National Cocaine Hotline</td>
<td>Referrals for Cocaine Addiction Treatment</td>
<td>(1-800) 262-2463</td>
</tr>
<tr>
<td>National Domestic Violence Hotline</td>
<td>Crisis Intervention, Information and Referrals for Victims of Domestic Violence</td>
<td>(1-800) 799-7233</td>
</tr>
<tr>
<td>National Drug Information Treatment and Referral Hotline</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 662-4357</td>
</tr>
<tr>
<td>National Suicide Prevention Hotline</td>
<td>24 Hour Hotline for Counseling and Support</td>
<td>(1-800) 273-8255 (English &amp; Spanish), (1-888) 628-9454 (Spanish); (1-800) 799-4889</td>
</tr>
<tr>
<td>NO/AIDS Task Force</td>
<td>Counseling for Persons Affected by HIV</td>
<td>(504) 821-6050</td>
</tr>
<tr>
<td>River Oaks Hospital Trauma Stabilization Program Hotline</td>
<td>Emergency Counseling, Referrals, Talk Line</td>
<td>(1-800) 366-1740</td>
</tr>
<tr>
<td>The Alcohol &amp; Drug Addiction Resource Center</td>
<td>Referrals for Substance Abuse Treatment</td>
<td>(1-800) 390-4056</td>
</tr>
<tr>
<td>Youth Link</td>
<td>Emergency Counseling, Referrals, Talk Line</td>
<td>(504) 895-2550</td>
</tr>
</tbody>
</table>
Metropolitan Human Services District (MHSD) provides outpatient treatment services through its Behavioral Health Clinics and referrals to community providers. Adults who have a serious and persistent mental illness and live in Orleans, St. Bernard or Plaquemines parishes may qualify for the following services:

- Psychiatric evaluation and treatment
- Medication management
- Intensive Case Management
- Assertive Community Treatment (ACT)
- Forensic Assertive Community Treatment (FACT)
- Transitional Housing
- Targeted Case Management
- Consumer Care Funds
- Pharmacy Assistance Program
- Crisis Response
- Drug Screening and Evaluation
- Intensive Outpatient Treatment
- Gambling Treatment
- Substance Abuse Residential Treatment Services
- Medically Assisted Detoxification
- Medication Management
- Peer Support Wellness Recovery Action Plan Groups
- Prevention
- Services for Pregnant Women
- Services for the Developmentally Disabled

To be referred to any MHSD services and for other referrals please call (504) 568-3130.

The information for MHSD Clinics is listed below; some services may not be available at all clinics. Please call for information about all available services.

<table>
<thead>
<tr>
<th>CLINIC NAME</th>
<th>ADDRESS</th>
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<tbody>
<tr>
<td>Central City Behavioral Health Center</td>
<td>2221 Phillip St New Orleans, LA 70113</td>
</tr>
<tr>
<td>Chartres Pontchartrain Behavioral Health Center</td>
<td>719 Elysian Fields Ave New Orleans, LA 70117</td>
</tr>
<tr>
<td>Algiers-Fischer Behavioral Health Center</td>
<td>4422 General Meyer Ave Ste. 203, New Orleans, LA 70131</td>
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<tr>
<td>New Orleans East Behavioral Health Center</td>
<td>5640 Read Blvd Ste. 810, New Orleans, LA 70127</td>
</tr>
<tr>
<td>Plaquemines Behavioral Health Center</td>
<td>103 Avenue A, Belle Chase, LA 70037</td>
</tr>
<tr>
<td>MHSC Behavioral Health Court Center</td>
<td>2601 Tulane Ave 8th Fl., New Orleans, LA 70119</td>
</tr>
</tbody>
</table>

Note: Clinic services are mobile in St. Bernard (Violet) and Plaquemines (Port Sulphur, Bootheville).
The mission of Jefferson Parish Human Services Authority is to minimize the existence and disabling effects of mental illness, substance abuse, and developmental disabilities and to maximize opportunities for individuals and families affected by those conditions to achieve a better quality of life and to participate more fully within our community. Services include:

- Access to Services- Single Point of Entry
- Psychiatric Evaluation
- Psychiatric Medication Management
- Individual and Group Therapy
- Intensive Outpatient Treatment for Substance Abuse
- Outpatient Treatment for Compulsive Gambling
- Crisis Intervention
- Referral to Inpatient Programs
- Referral for Detoxification
- Drug Screens
- Support Groups
- Adult Community Support Services
- Crisis Intervention
- Medicaid Enrollment
- Permanent Supportive Housing
- Child/Adolescent Behavioral Health Services Serving Infants, Children, and Adolescents with Mental Health, Substance Abuse, and Prevention Needs
- Services available to individuals who meet Louisiana State eligibility requirements for developmental disabilities

Call (504) 349-8833 for detailed information about JPHSA services, supports and eligibility criteria. Jefferson Parish citizens in crisis directly impacted by mental illness, an addictive disorder and/or developmental disabilities can call (504) 832-5123 for after-hours crisis services (nights, weekends and holidays).
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<tr>
<th>AGENCY</th>
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<th>POPULATION</th>
<th>FEES</th>
<th>CONTACT</th>
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<tbody>
<tr>
<td>Acceptable Health Services</td>
<td>Mental Health Rehabilitation, Individual Counseling, Group Counseling, Family Counseling, Family Intervention Services, Medication Management, In-School Counseling</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>5640 Read Blvd, Ste. 740 New Orleans, LA 70127 Phone: (504) 245-2440 Fax: (504) 245-4284</td>
</tr>
<tr>
<td>American Active Rehab Inc.</td>
<td>Mental Health Rehabilitation, Medication Management, Individual Counseling, Group Therapy, Family Therapy</td>
<td>Children, Youth; Court-Mandated</td>
<td>Medicaid Only</td>
<td>401 Whitney Ave Gretna, LA 70056 Phone: (504) 263-1403 Fax: (504) 263-1423</td>
</tr>
<tr>
<td>Assurance Care Provider</td>
<td>Mental Health Rehabilitation, Counseling, Anger Management, Skills Training, Medication Management, Community Support</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>300 Clay St Kenner, LA 70062 Phone: (504) 472-0068 Fax: (504) 472-0078</td>
</tr>
<tr>
<td>Beacon Behavioral Health</td>
<td>Partial Hospitalization Program, Individual Therapy, Group Therapy, Medication Management, Re-Hospitalization Prevention Setting: Community Based and Inpatient Services</td>
<td>Children, Youth, Adults</td>
<td>Medicare, Medicaid, Sliding Fee Scale</td>
<td>3200 Ridgetlake Dr, Ste. 100 Metairie, LA 70002 Phone: (504) 581-4333 Fax: (504) 581-2412 Website: beaconbh.com/ktrn2.com/home</td>
</tr>
<tr>
<td>Boat People SOS</td>
<td>Community Services, Psycho-Educational Groups</td>
<td>Vietnamese Immigrants</td>
<td>Medicaid Accepted</td>
<td>113 LaPalco Blvd, Ste. 110 Gretna, LA 70056 Phone: (504) 433-8668 Fax: (504) 433-8669</td>
</tr>
<tr>
<td>Center for Hope Children and Family Services</td>
<td>Mental Health Rehabilitation, Individual Counseling, Family Counseling, Group Counseling, Psychosocial Skill Training, Medication Management, Crisis Intervention</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>5360 Crowder Blvd, Ste. 208 New Orleans, LA 70127 Phone: (504) 241-6006 Fax: (504) 241-6007</td>
</tr>
<tr>
<td>Children’s Bureau</td>
<td>Individual Counseling for Children Affected by Trauma, Loss or Disaster, Infant Mental Health, Family Counseling, Group Counseling, Mental Health Rehabilitation</td>
<td>Children, Youth</td>
<td>Medicaid Only</td>
<td>2626 Canal St Ste. 201 New Orleans, LA 70119 Phone: (504) 525-2366 Afterhours Cope Line: (504) 269-2673 Fax: (504) 525-7525 Website: childrens-bureau.com</td>
</tr>
<tr>
<td>Counseling Solutions Organization: Catholic Charities Archdiocese of New Orleans</td>
<td>Individual Mental Health Counseling</td>
<td>Adults, Adult Couples, Adult Families</td>
<td>Medicaid Only</td>
<td>921 Aris Ave Metairie, LA 70005 Phone: (504) 835-5007 Fax: (504) 835-5018 Website: ccano.org</td>
</tr>
<tr>
<td>Provider</td>
<td>Services</td>
<td>Populations Supported</td>
<td>Acceptance</td>
<td>Address</td>
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<tr>
<td><strong>Early Childhood Support Services</strong></td>
<td>Evaluation, Counseling, Medicine Management, Community Support, Service Coordination</td>
<td>Children (0-5), Families</td>
<td>Free Medicaid</td>
<td>3801 Canal St, Ste. 211 New Orleans, LA 70119</td>
</tr>
<tr>
<td><strong>Eden Healthcare Services</strong></td>
<td>Assessment, Individual Counseling, Medication Management, Mental Health Rehabilitation</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>1010 Calhoun St, Ste. 2410 New Orleans, LA 70112</td>
</tr>
<tr>
<td><strong>Ekems Healthcare, Inc.</strong></td>
<td>Mental Health Rehabilitation, Medication Management, Assessment, Reassessment, Community Support, Group Counseling, Individual Counseling, Family Counseling</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>8470 Morrison Rd, Ste. A New Orleans, LA 70127</td>
</tr>
<tr>
<td><strong>Enhanced Destiny Services</strong></td>
<td>Mental Health Rehabilitation, Medication Management, Education, Individual and Group Counseling, Community Support</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>2740 Iberville St New Orleans, LA 70119</td>
</tr>
<tr>
<td><strong>Family Resource Center</strong></td>
<td>Case Management, Group Counseling, Individual Counseling, Sexual Abuse Counseling</td>
<td>Foster/Adopted Children and Families</td>
<td>Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>3939 N. Causeway Blvd Ste. 101 Metairie, LA 70002</td>
</tr>
<tr>
<td><strong>Family Service of Greater New Orleans-East Jefferson</strong></td>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy</td>
<td>Adults</td>
<td>Sliding Fee Scale, Free for children 6-18 years Medicaid Accepted: No</td>
<td>201 Evans Rd Building 3, Ste. 311 Harahan, LA 70123</td>
</tr>
<tr>
<td><strong>Family Service of Greater New Orleans-Main Office</strong></td>
<td>12-24 Week DUI Program, Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy</td>
<td>Adults</td>
<td>Sliding Fee Scale, Free for children 6-18 Medicaid Accepted: No</td>
<td>2515 Canal St, Ste. 201 New Orleans, LA 70119</td>
</tr>
<tr>
<td>Organization</td>
<td>Services</td>
<td>Language</td>
<td>Setting</td>
<td>Fees/Eligibility</td>
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<tr>
<td><strong>Family Service of Greater New Orleans-St. Bernard</strong></td>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy</td>
<td>Adults Language: English</td>
<td>Sliding Fee Scale, Free for children 6-18 Medicaid Accepted: No</td>
<td>8354 Lafitte Ct Chalmette, LA 70043 Phone: (504) 822-0800 Fax: (504) 822-0831 Website: fsgno.org</td>
</tr>
<tr>
<td><strong>Family Services of Greater New Orleans-Westbank</strong></td>
<td>Individual, Couples, Group and Family Counseling, Anger Management, Substance Abuse, Sex Offender, Domestic Violence, School-based Individual and Group Therapy, Multi-systemic Therapy</td>
<td>Children, Adults Language: English</td>
<td>Sliding Fee Scale, Free for children 6-18 Medicaid Accepted: No</td>
<td>1799 Stumpf Blvd Ste. 3B, Bldg 5 Gretna, LA 70056 Phone:(504) 361-0926 Fax: (504) 367-3216 Website: fsgno.org</td>
</tr>
<tr>
<td><strong>Guidance Center - Jefferson Hwy</strong></td>
<td>Individual and Group Counseling, Crisis Management, Community Support, Psychiatric Services Setting: Community-Based Services and Home visits</td>
<td>Children, Adults Language: English, Spanish</td>
<td>Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>3805 Jefferson Hwy Jefferson, LA 70121 Phone: (504) 833-1180 Fax: (504) 833-1179 Website: guidance-center.com</td>
</tr>
<tr>
<td><strong>Guidance Center - St. Claude</strong></td>
<td>Individual and Group Counseling, Crisis Management, Community Support, Psychiatric Services Setting: Community-Based Services and Home visits</td>
<td>Children, Adults Language: English, Spanish</td>
<td>Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>3218 St Claude Ave New Orleans, LA 70117 Phone: (504) 948-6880 Fax: (504) 948-6885 Website: guidance-center.com</td>
</tr>
<tr>
<td><strong>Integrated Family Services</strong></td>
<td>Mental Health Rehabilitation, Individual and Family Counseling, Crisis Intervention, Psychosocial Skills Teaching</td>
<td>Children, Youth Language: English</td>
<td>Medicaid Only Medicaid Accepted: Yes</td>
<td>2714 Canal St, Ste. 314 New Orleans, LA 70119 Phone: (504) 822-4333 Fax: (504) 822-4339</td>
</tr>
<tr>
<td><strong>Jewish Family Service</strong></td>
<td>Social Services, Counseling, Suicide Prevention Life Line, Support Groups, Adoption Counseling, Case Management, Financial Resources, Elder Care Services</td>
<td>Children, Youth, Adults, Families Language: English</td>
<td>Sliding Fee Scale Medicaid Accepted: No</td>
<td>3330 West Esplanade Ave, Ste. 600 Metairie, LA 70002 Phone: (504) 831-8475 Fax: (504) 831-1130 Website: jfsneworleans.org</td>
</tr>
<tr>
<td><strong>Kingsley House</strong></td>
<td>Individual Counseling, Family Counseling, Grief/Loss Counseling, Anger Management, Life Management, Support Groups</td>
<td>Children, Youth, Adults, Families Language: English, Vietnamese</td>
<td>Free Medicaid Accepted: No</td>
<td>1600 Constance St. New Orleans, LA 70130 Phone: (504) 523-6221 Fax: (504) 523-4450 Website: kingsleyhouse.org</td>
</tr>
<tr>
<td><strong>Louisiana Office of Public Health Maternal and Child Health Program</strong></td>
<td>Counseling for Infant Mental Health</td>
<td>Infants and Mothers; Mothers must be less than 28 weeks pregnant when starting the program Language: English</td>
<td>Free Medicaid Accepted: No</td>
<td>1450 Poydras St New Orleans, LA 70112 Phone: (504) 568-3(504) Fax: (504) 568-3503 Website: dhh.louisiana.gov/offices/?id=267</td>
</tr>
<tr>
<td>Organization</td>
<td>Services</td>
<td>Languages</td>
<td>Medicaid Accepted</td>
<td>Address</td>
</tr>
<tr>
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</tr>
<tr>
<td>Louisiana Youth Enhanced Services</td>
<td>Individual Counseling, Community Support</td>
<td>Children, Youth, Families</td>
<td>Medicaid Only</td>
<td>3801 Canal St, Ste. 313</td>
</tr>
<tr>
<td>LSUHSC Orleans Parish Permanency Infant and Preschool Placement Program</td>
<td>Psychiatric Assessment, Developmental Assessment, Family Reunification, Child Placement</td>
<td>Children (0-5) in the Foster Care System, Families</td>
<td>Free</td>
<td>LSUHSC, Dept. of Psychiatry, 1542 Tulane Ave</td>
</tr>
<tr>
<td>Mercy Family Center - Algiers</td>
<td>Psychological Testing, Individual Counseling, Medication Management, Medication Therapy</td>
<td>Children, Youth, Adults</td>
<td>Private Insurance, Medicaid, Sliding Fee Scale</td>
<td>3221 Behrmn Place, Ste. 105</td>
</tr>
<tr>
<td>Mercy Family Center - Metairie</td>
<td>Psychological Testing, Individual Counseling, Medication Management</td>
<td>Children, Youth, Adults</td>
<td>Private Insurance, Medicaid, Sliding Fee Scale</td>
<td>110 Veterans Memorial Blvd, Ste. 425</td>
</tr>
<tr>
<td>Milestones Mental Health Agency</td>
<td>Mental Health Rehabilitation, Individual Counseling, Parent/Family Counseling, Individual Skills Training, 24/7 Crisis Intervention Services, Community Support, Medication Management</td>
<td>Children, Youth with Severe Mental Illness</td>
<td>Medicaid Only</td>
<td>4919 Canal St, Ste. 203</td>
</tr>
<tr>
<td>National Alliance on Mental Illness</td>
<td>Day Treatment Program, Group and Individual Counseling, Psychosocial Skills Training, Community Support, Medication Management, Housing Program, Drop-in Center for Socialization</td>
<td>Adults</td>
<td>Free</td>
<td>1538 Louisiana Ave</td>
</tr>
<tr>
<td>Nunez Group Home</td>
<td>Residential Group Home Treatment for Chronically Mentally Ill- including Vocational, Resource Management, Independent Living Skill Building Programs</td>
<td>Adults</td>
<td>Low or No Cost</td>
<td>733 Nunez St</td>
</tr>
<tr>
<td>River of Hope Mental Health Resource Center</td>
<td>Counseling, Referrals, Community Support, Outreach</td>
<td>Children, Youth, Adults, Families</td>
<td>Free</td>
<td>1600 Alvar St</td>
</tr>
<tr>
<td>MENTAL HEALTH &amp; SUBSTANCE ABUSE PROVIDERS</td>
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<tr>
<td><strong>RTC Providers, Inc.</strong></td>
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<tr>
<td>Mental Health Rehabilitation, Medication Management, In-Home Counseling, In-School Counseling, Family Counseling</td>
<td>Children, Youth, Adults, Families</td>
<td>Medicaid Only</td>
<td>Yes</td>
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</tr>
<tr>
<td><strong>Seasons Grief and Loss Center</strong></td>
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<tr>
<td>Bereavement and Mental Health Counseling</td>
<td>Children, Youth, Adults</td>
<td>Private Insurance</td>
<td>Medicaid</td>
<td>Accepted: No</td>
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<tr>
<td><strong>Thomas E. Chambers Counseling and Training Center</strong></td>
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</tr>
<tr>
<td>Marriage and Family Counseling, Individual Counseling, Play Therapy for Children</td>
<td>Children, Youth, Adults</td>
<td>$15</td>
<td>Medicaid</td>
<td>Accepted: No</td>
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<tr>
<td><strong>Trinity Counseling and Training Center</strong></td>
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<tr>
<td>Individual, Group, Couple, and Family Counseling</td>
<td>Children, Youth, Adults</td>
<td>Sliding Fee Scale</td>
<td>Medicaid</td>
<td>Accepted: No</td>
</tr>
<tr>
<td><strong>Vietnamese American Young Leaders Association</strong></td>
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<tr>
<td>Psycho-Educational Groups, Resource Linkage</td>
<td>Vietnamese Youth</td>
<td>Free</td>
<td>Medicaid</td>
<td>Accepted: No</td>
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<tr>
<td><strong>Alternate Choices, Inc</strong></td>
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<tr>
<td>Substance Abuse Classes, Anger Management Classes, Individual Counseling, Family Counseling, Intensive Outpatient Program, Post Trauma Intervention and Treatment</td>
<td>Adults, Families</td>
<td>Self-Pay, Private Insurance</td>
<td>Medicaid</td>
<td>Accepted: No</td>
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<tr>
<td><strong>Bethel Colony South Transformation Ministry</strong></td>
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<tr>
<td>Individual Counseling, Psycho-education, Referrals</td>
<td>Children, Youth, Adults, Families</td>
<td>Free with Work Requirement</td>
<td>Medicaid</td>
<td>Accepted: No</td>
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<tr>
<td><strong>Emmett Professional Services</strong></td>
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<tr>
<td>Trauma Counseling, Dual Diagnosis, Hypnosis, Hypno-therapy, Strategic Therapy, EMDR, Bio-feedback, Substance Abuse Groups</td>
<td>Youth, Adults</td>
<td>Sliding Fee Scale</td>
<td>Medicaid</td>
<td>Accepted: No</td>
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<tr>
<td><strong>Essential Care Services</strong></td>
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<tr>
<td>Assessment, Individual Counseling, Couples Counseling, Family Counseling, Mental Health Rehabilitation, Parenting Classes</td>
<td>Children, Youth, Adults</td>
<td>Private Insurance, Private Pay, Sliding Fee Scale</td>
<td>Medicaid</td>
<td>Accepted: Yes</td>
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<tr>
<td>Organization</td>
<td>Services</td>
<td>Target Population</td>
<td>Language</td>
<td>Setting</td>
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<tr>
<td>Gateway Recovery Program</td>
<td>Intensive Outpatient Program, Individual Counseling, Therapeutic Groups, Educational Groups, Care Coordination, Referrals</td>
<td>Adults</td>
<td>English</td>
<td>Community and Residential Services</td>
</tr>
<tr>
<td>Greenpath International, Inc.</td>
<td>Mental Health Rehabilitation, Intensive Outpatient Program, Cannabis Youth Treatment, Individual Counseling, Group Counseling, Education, Family Therapy, Co-Dependency Education Counseling, Structured Intense Education, Relapse Prevention Skills Building, Assessment and Evaluation, Women and Children's Treatment Groups, Weekly Self-Help Groups, Peer Support Groups</td>
<td>Children, Youth, Adults</td>
<td>English</td>
<td>Community Based Services and Home visits</td>
</tr>
<tr>
<td>Guidance Center – Charles Hwy</td>
<td>Mental Health Rehabilitation, Individual and Group Counseling, Substance Abuse and Addiction Treatment, Crisis Management, Community Support, Psychiatric Services</td>
<td>Children, Youth, Adults</td>
<td>English, Spanish</td>
<td>Community Based Services and Home visits</td>
</tr>
<tr>
<td>Holistic Educational Rehabilitation Center</td>
<td>Mental Health Rehabilitation, Intensive Outpatient Substance Abuse and Mental Health Treatment</td>
<td>Children, Adults</td>
<td>English, ASL</td>
<td>Community Based Services and Home visits</td>
</tr>
<tr>
<td>Jesus Miracle Power</td>
<td>Faith-based Residential Substance Abuse and Mental Health Treatment Program</td>
<td>Adults</td>
<td>English</td>
<td>Residential</td>
</tr>
<tr>
<td>Mary's Song Restoration Center for Women</td>
<td>Substance Abuse Counseling, Housing Support, Transport to Medical Appointment, Three Phased Program Note: Required to obtain a GED if the women does not have one</td>
<td>Adult Women</td>
<td>English</td>
<td>Residential</td>
</tr>
<tr>
<td>New Orleans Center for Mind/Body Medicine</td>
<td>Individual Counseling, Medication Management for Mental Health and Substance Abuse</td>
<td>Adults</td>
<td>English</td>
<td>Residential</td>
</tr>
<tr>
<td>SUBSTANCE ABUSE PROVIDERS</td>
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<tr>
<td><strong>Addictions Counseling and Educational Resources (ACER)</strong></td>
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<tr>
<td>Detox, Outpatient Therapy, Intensive Outpatient Program, Anger Management, DUI Education</td>
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<tr>
<td>Adults</td>
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</tr>
<tr>
<td><strong>Language:</strong> English</td>
<td></td>
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<tr>
<td><strong>Medicaid Accepted:</strong> No</td>
<td></td>
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</tr>
</tbody>
</table>
| **2238 First St**  
| Slidell, LA 70458  
| Phone: (504) 941-7580  
| Fax: (985) 690-6662  
| Website: acercanhelp.com |

| **Addiction Recovery Resources, Inc.** |
| Psychiatric Services, Pain Management, Addiction Management, Intensive Outpatient Program, Residential Treatment, After Care, Drug Screening, Prevention in Schools  
| **Setting:** Community Based Services and Residential |
| Youth, Adults |
| **Language:** English |
| **Medicaid Accepted:** Yes |
| **4836 Wabash St**  
| Metairie, LA 70001  
| Phone: (504) 780-2766  
| Fax: (504) 780-9699  
| Website: armo.org |

| **Alcoholics Anonymous** |
| Weekly Groups |
| Children, Youth, Adults |
| **Language:** English, Spanish |
| **Medicaid Accepted:** No |
| **638 Papworth Ave, Ste. A**  
| Metairie, LA 70005  
| Phone: (504) 838-3399  
<p>| Website: aaneworleans.org |</p>
<table>
<thead>
<tr>
<th>Organization</th>
<th>Services</th>
<th>Population</th>
<th>Fees</th>
<th>Medicaid Accepted</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Belle Reve</strong></td>
<td>Substance Abuse Education and Outreach, HIV+ Recovery, Readiness and Psychosocial Support Groups, Transitional and Permanent Housing</td>
<td>Adults, Families; HIV+</td>
<td>Free if no income, 30% if Income Available</td>
<td>No</td>
<td>Mailing: PO Box 3305 New Orleans, LA 70177 Phone: (504) 945-9455 Fax: (504) 942-2660 Website: bellerevenola.org</td>
</tr>
<tr>
<td><strong>Bridge House</strong></td>
<td>Long Term Residential Addiction Treatment; Transitional Housing, Permanent Housing, Sober Living Facility</td>
<td>Adult Men</td>
<td>Free; Less than $150 Per Week if Working at End of Program</td>
<td>No</td>
<td>4150 Earhart Blvd New Orleans, LA 70125 Phone: (504) 522-4475 Fax: (504) 524-3368 Website: bridgehouse.org</td>
</tr>
<tr>
<td><strong>Celebration Hope Center</strong></td>
<td>Outpatient Therapy, Educational Groups, Prevention, Drug Testing, Intensive Outpatient, Continuing Care</td>
<td>Children, Youth, Adults, Families</td>
<td>Sliding Fee Scale, Private Insurance</td>
<td>No</td>
<td>1901-B Airline Dr Metairie, LA 70001 Phone: (504) 833-HOPE Fax: (504) 885-0400 Website: healingheartsnola.org/chc</td>
</tr>
<tr>
<td><strong>Cocaine Anonymous</strong></td>
<td>Weekly Groups (Held Daily at Various Locations)</td>
<td>Adults</td>
<td>Free</td>
<td>No</td>
<td>PO Box 9303 Metairie, LA 70005 Phone: (504) 889-4357 Website: no2caine.org</td>
</tr>
<tr>
<td><strong>Council on Alcohol and Drug Abuse</strong></td>
<td>Prevention, Early Intervention, Addiction Assessment, Substance Abuse Education</td>
<td>Youth, Adults</td>
<td>Free; Fees for Addiction Classes</td>
<td>No</td>
<td>3520 General DeGaulle Dr. Ste. 5010 New Orleans, LA 70114 Phone: (504) 362-4272 Fax: (504) 362-9561 Website: cadagno.org</td>
</tr>
<tr>
<td><strong>God's Kingdom Builders (Timothy House/Mary Magdalene House)</strong></td>
<td>15 Month Discipleship Program for Addiction, Including: Job Training, Substance Abuse Counseling, Housing</td>
<td>Adults</td>
<td>Free if No Income; $300 Per Month if Income Available</td>
<td>No</td>
<td>2231 Ursulines Ave New Orleans, LA 70119 Phone: (504) 821-1151 Fax: (504) 821-9238 Website: godskingdombuilder.s5.com/</td>
</tr>
<tr>
<td><strong>Grace House</strong></td>
<td>Long Term Residential Addiction Treatment; Transitional Housing, Permanent Housing, Sober Living Facility</td>
<td>Adult Women</td>
<td>Free; Less than $150 Per Week if Working at End of Program</td>
<td>No</td>
<td>1401 Delachaise St New Orleans, LA 70115 Phone: (504) 899-2423 Fax: (504) 895-0041 Website: gracehouseneworleans.org</td>
</tr>
<tr>
<td><strong>Grace Outreach Center</strong></td>
<td>Mental Health Rehabilitation, Groups for Substance Abuse, Medication Management, Crisis Intervention, Family Intervention Group, Individual Counseling, Daily Living Skills Assistance for Kids with ADHD, Independent Living Skills, Psychosocial Skills</td>
<td>Children, Youth, Adults</td>
<td>Medicaid Only</td>
<td>Yes</td>
<td>2533 LaSalle St New Orleans, LA 70119 Phone: (504) 324-6863 Fax: (504) 267-4062</td>
</tr>
</tbody>
</table>

**Behavioral Health Resource Guide**
<table>
<thead>
<tr>
<th>Organization</th>
<th>Services / Programs</th>
<th>Setting</th>
<th>Language</th>
<th>Medicaid Accepted</th>
<th>Phone</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Living Witness Ministries Church of God in Christ, Inc. Community Social Service Nehemiah Restoration Program</td>
<td>Substance Abuse Treatment, Case Management Services, Drug Counseling, Spiritual Counseling</td>
<td>Residential</td>
<td>English</td>
<td>Yes</td>
<td>(504) 524-2959</td>
<td>lwcss.org</td>
</tr>
<tr>
<td>Narcotics Anonymous</td>
<td>Weekly Groups</td>
<td>Community Based and Residential Services</td>
<td>English</td>
<td>No</td>
<td>(504) 899-6262</td>
<td>noana.org</td>
</tr>
<tr>
<td>Odyssey House</td>
<td>Medically Assisted Detoxification, Short-Term and Long-Term Residential Substance Abuse Treatment, Women with Children Program, Adolescent Program, Life Skills Training, Individual Therapy, Group Therapy, Primary Care, Medication Management</td>
<td>Community Based and Residential Services</td>
<td>English</td>
<td>No</td>
<td>(504) 821-9211</td>
<td>ohiinc.org</td>
</tr>
<tr>
<td>Project Lazarus</td>
<td>Substance Abuse Groups, Individual Counseling, Medication Management, Supportive Housing</td>
<td>Residential</td>
<td>English</td>
<td>No</td>
<td>(504) 949-3609</td>
<td>projectlazarus.net</td>
</tr>
<tr>
<td>Responsibility House</td>
<td>Individual Counseling, Groups, Case Management, Work Placement Assistance</td>
<td>Community Based and Residential Services</td>
<td>English</td>
<td>No</td>
<td>(504) 367-4234</td>
<td>responsibilityhouse.org</td>
</tr>
<tr>
<td>Salvation Army Adult Rehabilitation Center</td>
<td>30 Day Residential Program with a 6 month Work Component</td>
<td>Residential</td>
<td>English</td>
<td>No</td>
<td>(504) 835-7130</td>
<td>ussalvationarmy.org/uss/www_uss_greaterneworleans.nsf</td>
</tr>
<tr>
<td>Smoking Cessation with the Cancer Association of Greater New Orleans</td>
<td>Tobacco Cessation and Prevention</td>
<td></td>
<td>English, Spanish</td>
<td>No</td>
<td>(504) 733-5539</td>
<td>cagno.org</td>
</tr>
<tr>
<td>Townsend</td>
<td>Detox, Suboxone Maintenance, Groups, Assessment, Medication Management</td>
<td>Community Based and Residential Services</td>
<td>English</td>
<td>No</td>
<td>(504) 897-5144</td>
<td>towsendla.com</td>
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## HOSPITAL BASED SERVICES

### MENTAL HEALTH PROVIDERS

<table>
<thead>
<tr>
<th>AGENCY</th>
<th>SERVICES</th>
<th>POPULATION</th>
<th>FEES</th>
<th>CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Community Care Hospital</strong></td>
<td>Inpatient Psychiatric Care for Adult and Geriatric Patients, Outpatient (Individual and Family) Support and Counseling, Group Counseling</td>
<td>Adults, Older Adults</td>
<td>Medicaid Accepted: Yes</td>
<td>1421 General Taylor St New Orleans, LA 70115 Phone: (504) 899-2500 or (1-866) 695-2273, 24 Hour Line Fax: (504) 899-7127 Website: communitycarehospital.com</td>
</tr>
<tr>
<td><strong>East Jefferson General Hospital – Psychiatric Unit</strong></td>
<td>Assessment and Screening, Psychiatric Evaluation, Structured Groups, Recreational Groups, Individual, Group and Family Therapy, Crisis and Grief Counseling, Referrals</td>
<td>Adults</td>
<td>Private Insurance, Self-Pay, Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>4200 Houma Blvd Metairie, LA 70006 Phone: (504) 454-4900 Fax: (504) 454-4947 Website: ejgh.org</td>
</tr>
<tr>
<td><strong>East Jefferson General Hospital – Geriatric Behavioral Health Unit</strong></td>
<td>Assessment and Screening, Psychiatric Evaluation, Structured Groups, Recreational Groups, Individual, Group and Family Therapy, Referrals, Pastoral Counseling</td>
<td>Adults over 65</td>
<td>Medicare, Private Insurance, Self-Pay, Sliding Fee Scale Medicaid Accepted: No</td>
<td>4200 Houma Blvd Metairie, LA 70006 Phone: (504) 780-5890 Fax: (504) 780-5889 Website: ejgh.org</td>
</tr>
<tr>
<td><strong>Seaside Behavioral Health Center</strong></td>
<td>Intensive Behavioral Health Treatment</td>
<td>Adults</td>
<td>Medicaid Accepted: Yes</td>
<td>4429 Shores Dr Mandeville, LA 70448 Phone: (504) 841-0999 Fax: (504) 834-8882</td>
</tr>
<tr>
<td><strong>Southeast Louisiana Hospital</strong></td>
<td>Long-term and Short-term Inpatient Hospitalization</td>
<td>Children, Youth, Adults</td>
<td>Most Private Insurance, Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>23515 Hwy 190 Mandeville, LA 70448 Phone: (985) 626-6300 Fax: (985) 626-6467 Website: selh.org</td>
</tr>
</tbody>
</table>

### MENTAL HEALTH & SUBSTANCE ABUSE PROVIDERS

<table>
<thead>
<tr>
<th>Organization</th>
<th>Services</th>
<th>Population</th>
<th>Fees</th>
<th>Contact</th>
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<tbody>
<tr>
<td><strong>Children’s - Rapid Treatment Program Organization: Children’s Hospital Medical Practice Corporation</strong></td>
<td>Rapid Treatment and Testing for Mental and Psychological Disorders; Psychiatric Services, Counseling Services, Substance Abuse Services</td>
<td>Adults, Youth</td>
<td>Private Insurance, 60% Discount for Self Pay Medicaid Accepted: Yes</td>
<td>935 Calhoun St New Orleans, LA 70118 Phone: (504) 896-7200 Fax: (504) 896-7230 Website: chmpc.org</td>
</tr>
<tr>
<td>Organization: LSU Interim University Hospital</td>
<td>Emergency Department Medicine, Psychiatric Evaluation, Locating Inpatient Beds for Patients, Mental Health and Substance Abuse Referrals</td>
<td>Children, Youth, Adults</td>
<td>Medicaid, Private Insurance Accepted: Yes</td>
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<td></td>
</tr>
<tr>
<td>Setting: Emergency Department</td>
<td></td>
<td>Language: English, Translators for Foreign Languages</td>
<td>Medicaid Accepted: Yes</td>
<td></td>
</tr>
</tbody>
</table>

| Ochsner Medical Center                          | For Adults: Inpatient Substance Abuse Program, Partial Hospitalization Program- Substance Abuse and Behavioral Health Counseling | Children, Youth, Adults | Private Insurance: Self-Pay Accepted: No |
|                                               | For Children, Youth & Adults: Outpatient Medication Management, Group and Individual Counseling                                 | Language: English, Spanish, Translation Line Available | Medicaid Accepted: Yes, up to age 20 |
| Setting: Outpatient, Inpatient and Partial Hospitalization |                                                                         |                                | Phone: (504) 903-4020 Fax: (504) 903-4789 |

| River Oaks Inc. | For Children & Youth: Inpatient Hospitalization; For Adults: Inpatient Hospitalization, Eating Disorder Inpatient Program, Trauma Inpatient Program, Inpatient Detox Program, Intensive Outpatient Program, Partial Hospitalization Program | Children, Youth, Adults | Private Insurance, Self Pay Accepted: Yes, up to age 20 |
|                 | Setting: Outpatient and Inpatient                                                                                          | Language: English, Spanish, ASL | Medicaid Accepted: No |
|                 |                                                                                                                             |                                | Phone: (504) 734-1740 x 207 Fax: (504) 733-7020 Website: riveroakshospital.com |

<p>| West Jefferson Behavioral Medicine Center       | Inpatient Unit, Intensive Outpatient Program, Partial Hospitalization Program, Individual Counseling, Group Therapy, Recreational Therapy, Medication Management | Geriatrics | Medicare, Self-Pay is Case by Case Accepted: No |
|                                               | Setting: Inpatient, Outpatient and Partial Hospitalization                                                                 | Language: English | Medicaid Accepted: No |
|                                               |                                                                                                                             |                                | Phone: (504) 391-2440 Fax: (504) 398-4324 Website: wjmc.org |</p>
<table>
<thead>
<tr>
<th>AGENCY</th>
<th>SERVICES</th>
<th>POPULATION</th>
<th>FEES</th>
<th>CONTACT</th>
</tr>
</thead>
<tbody>
<tr>
<td>Daughters of Charity Services of New Orleans - Carrollton</td>
<td>Individual, Group, and Family Counseling, Medication Management, Psychiatric Assessment</td>
<td>Children, Youth, Adults</td>
<td>Private Insurance, $25 Min Self-Pay Medicaid Accepted: Yes</td>
<td>3201 South Carrollton Ave New Orleans, LA 70118 Phone: (504) 207-3060 Fax: (504) 207-3067 Website: dcsno.org</td>
</tr>
<tr>
<td>EXCELth Community Health Clinic</td>
<td>Individual and Family Psychotherapy, Psychological Testing, Psychiatric Assessment, Medication Management Setting: Outpatient</td>
<td>Children, Youth, Adults</td>
<td>Medicare, Private Insurance, Sliding Fee Scale Medicaid Accepted: Yes</td>
<td>2050 Caton St New Orleans, LA 70122 Phone: (504) 620-9868 Fax: (504) 620-9888 Website: excelth.com</td>
</tr>
<tr>
<td>HIV Outpatient Program/HOP Organization: Medical Center of Louisiana at New Orleans (MCLNO)</td>
<td>Psychiatric Services, Counseling Services Setting: Outpatient</td>
<td>Adults; HIV+</td>
<td>Free for Some Patients Medicaid Accepted: Yes</td>
<td>2235 Poydras St New Orleans, LA 70112 Phone: (504) 826-2179 Fax: (504) 680-0249 Website: hopclinic.org</td>
</tr>
<tr>
<td>LSU Healthcare Network Behavioral Science Center Organization: LSU Healthcare Network</td>
<td>Psychiatric Assessment, Counseling, Medication Management Setting: Outpatient</td>
<td>Children, Youth, Adults</td>
<td>Private Insurance, Sliding Based on Income, Self-Pay is $268 Medicaid Accepted: Yes</td>
<td>3450 Chestnut St New Orleans, LA 70115 Phone: (504) 412-1580 Fax: (504) 412-1530 Website: lsuhn.com</td>
</tr>
<tr>
<td>LSU-HCSD School Based Health Center - At O Perry Walker Organization: Medical Center of Louisiana at New Orleans (MCLNO)</td>
<td>Pediatric Primary Care Services, Psychiatric Assessment, Medication Management, Individual Counseling Setting: Outpatient</td>
<td>Children, Youth</td>
<td>Private Insurance, Free-Care Program Medicaid Accepted: Yes</td>
<td>2832 General Meyer Ave New Orleans, LA 70114 Phone: (504) 361-6360 Fax: (504) 361-3677 Website: lsuhn.com</td>
</tr>
<tr>
<td>LSU-HSCD School Based Health Center - At Eleanor McMain Organization: LSU Health Sciences Center New Orleans (School Based Health Center)</td>
<td>Pediatric Primary Care Services, Individual Counseling, Family Counseling, Groups, Substance Abuse Counseling, Grief Counseling, Crisis Intervention Setting: Outpatient</td>
<td>Youth; Serves School Students</td>
<td>Private Insurance, Free-Care Program Medicaid Accepted: Yes</td>
<td>5712 South Claiborne New Orleans, LA 70125 Phone: (504) 359-1120 Fax: (504) 861-1780 Website: lsuhn.com</td>
</tr>
<tr>
<td>Luke’s House</td>
<td>Counseling, Limited Medication Management, Psychiatric Assessment, Referrals Setting: Outpatient</td>
<td>Children, Youth, Adults</td>
<td>Free Medicaid Accepted: No</td>
<td>3900 St Charles Ave New Orleans, LA 70115 Phone: (504) 444-7879 Website: lukeshouseclinic.org</td>
</tr>
</tbody>
</table>
| **Mary Queen of Vietnam Community Development Clinic** | Medical Psychiatric Services, Case Management, Health Education  
**Setting:** Outpatient | Adults  
**Language:** English, Spanish, and Vietnamese | Sliding Fee Scale  
**Medicaid Accepted:** Yes | 4626 Alcee Fortier Blvd., Ste. D  
New Orleans, LA 70129  
Phone: (504) 254-2741  
Fax: (504)254-6447 |
| **New Orleans Musician’s Clinic** | Medication Management, Referrals  
**Setting:** Outpatient | Adults; Musicians and Cultural Tradition Bearers  
**Language:** English | Private Insurance, GNOCHC, $10  
**Self-Pay Medicaid Accepted:** Yes | 3700 St Charles Ave  
New Orleans, LA 70115  
Phone: (504) 412-1366  
Fax: (504) 412-1298  
Website: neworleansmusiciansclinic.org |
| **Southeast Louisiana Veterans Health Care System** | Adult Primary and Mental Health Care  
**Setting:** Outpatient | Adult Veterans  
**Language:** English | Case by Case basis  
**Medicaid Accepted:** No | 1601 Perdido St  
New Orleans, LA 70112  
Phone: (1-800) 935-8387  
Website: neworleans.va.gov |
| **St. Thomas Community Health Center** | Adult Primary Care Services, Pediatric Primary Care Services, Psychiatric Services, Counseling Services  
**Setting:** Outpatient | Children, Adolescents, Adults, Families  
**Language:** English, Spanish | Minimum Payment of $20  
**Medicaid Accepted:** Yes | 1020 St Andrew St  
New Orleans, LA 70130  
Phone: (504) 529-5558  
Website: stthomaschc.org |
| **Tulane Behavioral Health Center - Tulane Medical Center** | Individual Counseling, Medication Management  
**Setting:** Outpatient | Children, Youth, Adults  
**Language:** English | Sliding Fee Scale, Private Insurance  
**Medicaid Accepted:** No | 1415 Tulane Ave, 4th Floor of Hospital  
New Orleans, LA 70112  
Phone: (504) 988-4794, (504) 988-4677  
Fax: (504) 988-4714  
Website: tulanehealthcare.com/adultpsychiatry |
| **Tulane Community Health Center at Covenant House Organization: Administrators of Tulane Educational Fund** | Adult Primary Care Services, Psychiatric Services, Counseling Services  
**Setting:** Outpatient | Adults  
**Language:** English | Sliding Fee Scale  
**Medicaid Accepted:** Yes | 611 N. Rampart St  
New Orleans, LA 70112  
Phone: (504) 988-3000  
Fax: (504) 988-3001  
Website: tuchc.org |

**MENTAL HEALTH & SUBSTANCE ABUSE PROVIDERS**

| **Tulane Drop In Center Organization: Administrators of Tulane Educational Fund** | Individual, Family, and Group Counseling, Medication Management, Referrals  
**Setting:** Outpatient | Youth; Marginally Housed or Homeless  
**Language:** English | Sliding Fee Scale  
**Medicaid Accepted:** Yes | 1428 N Rampart St  
New Orleans, LA 70116  
Phone: (504) 948-6701  
Fax: (504) 988-3865  
Website: tulane.edu/~dropin |
| **Tulane Drop In Clinic @ Covenant House Organization: Administrators of Tulane Educational Fund** | Individual, Family, and Group Counseling, Medication Management, Referrals  
**Setting:** Outpatient | Youth; up to age 24  
**Language:** English | Sliding Fee Scale  
**Medicaid Accepted:** Yes | 611 N Rampart St  
New Orleans, LA 70112  
Phone: (504) 584-1112  
Fax: (504) 584-1183  
Website: tulane.edu/~dropin |
<table>
<thead>
<tr>
<th>Organization</th>
<th>Services Provided</th>
<th>Clients Served</th>
<th>Acceptance</th>
<th>Phone Number</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tulane New Orleans Children's Health Project (NOCHP)</td>
<td>Pediatric Primary Care Services, Psychiatric Services, Counseling Services, Substance Abuse Services</td>
<td>Infants, Children, Youth</td>
<td>Medicaid Accepted: Yes</td>
<td>(504) 988-0545</td>
<td>nochp.org</td>
</tr>
<tr>
<td>Medical Center Of Louisiana - Acute Medical Detox Unit</td>
<td>Detox and Counseling Services</td>
<td>Adults</td>
<td>Medicaid Accepted: Yes</td>
<td>(504) 524-7205</td>
<td>bhgrecovery.com</td>
</tr>
<tr>
<td>Odyssey House - Medical Clinic</td>
<td>Primary Care Clinic, Behavioral Health Counseling, Medication Management,</td>
<td>Youth, Adults, Adult Women with Children</td>
<td>Medicaid Accepted: No</td>
<td>(504) 903-3477</td>
<td>new.dhh.louisiana.gov/index.cfm/directory/detail/76</td>
</tr>
</tbody>
</table>

Note: Some addresses remain blank due to privacy considerations.
This listing of housing and other supportive services is intended to help individuals access some services quickly. There are many services in the community that are not featured in this brochure.

For additional services for the homeless population consult the UNITY Homeless Resource Directory: unitygno.org

For additional information about accessing no or low pay community health care in Orleans Parish consult: www.nola.gov/RESIDENTS/Health-Department

For additional resource guides consult the Common Ground website: www.commongroundclinic.org/j15/en/community/resource-guides

For additional resources consult the Jefferson Parish Human Services District Resource guide at: http://www.jphsa.org/communitysupport.html

AGENCIES AND RESOURCES FOR HOUSING:

Armstrong Family Services
2658 Ursulines Ave. New Orleans, LA 70119
Phone: (504) 899-2995
Website: www.armstrongfamily-no.org
Provides emergency and transitional housing, case management, and mentoring services for families in crisis in the New Orleans area.

Catholic Charities:

Barrone Street Housing Program
2407 Barrone St. New Orleans, LA 70113
Phone: (504) 269-9811
Website: www.ccano.org/programs/housing-homelessness
Provides transitional housing for the homeless for 18-24 months, counseling, advocacy, and referrals.

Beyond Shelter Program
1000 Howard Ave Ste. 800, New Orleans, LA 70113
Phone: (504) 361-5087
Website: www.ccano.org/programs/housing-homelessness
Provides transitional housing for homeless women and their children in Orleans Parish.

Ciara Program
1131 St Andrew St. New Orleans, LA 70130
Phone: (504) 524-8394
Housing program for chronically mentally ill adults.
Covenant House New Orleans
611 North Rampart St. New Orleans, LA 70112
Phone: (504) 584-1159
Website: www.covenanthouseno.org/covenanthouse.htm
Covenant house has programs for homeless youth including a shelter, transitional living programs, health services, addiction management, child care, education and employment, and street outreach.

Concerned Citizens for A Better Algiers / Home Again
1409 Nunez St. Algiers LA 70114
Phone: (504) 362-7583
Website: http://www.ccfbano.org/about.htm
Initial transitional housing for adults living with HIV/AIDS.

Last Hope
1302 Magazine St. New Orleans, LA 70130
Phone: (504) 524-6805
Residential housing program for adult men with mental illness.

Lindy’s Place
2407 Barrone St. New Orleans, LA 70113
Phone: (504) 269-0184
Website: www.lindysplace.org
Provides transitional housing for homeless women, health care referrals, educational seminars, and employment assistance.

Living Witness Ministries Church of God in Christ, Inc. Community Social Service
Nehemiah Restoration Program
1528 Oretha Castle Haley Blvd. New Orleans, LA 70113
Phone: (504) 524-2959
Website: www.livingwitnesschurchofgodandchrist.com
Residential apartment housing program for adult homeless men including case management services.

Metropolitan Center for Women and Children
Phone: 504-837-5400
Website: mcwcgno.org/index.html
Counseling for Victims of domestic violence, sexual assault, human trafficking, or stalking, emergency shelter, legal advice and advocacy, medical advocacy for sexual victims, human trafficking advocacy.

Magnolia Villa/First Evangelist CDC
1801 Magnolia St. New Orleans, LA 70113
Phone: (504) 595-3101
Permanent supportive housing for homeless adults.

New Orleans Mission
1130 Oretha Castle Haley Blvd New Orleans, LA 70113
Phone: (504) 523-2116
Website: www.neworleansmission.org
Homeless shelter with supportive services, including: drug rehab, employment programs and access to a medical clinic.
**New Orleans Women’s Shelter**  
PO Box 3520 New Orleans, LA 70117  
Phone: 504-962-NOWS (6697)  
Website: www.nolawomenshelter.org/index.php  
Shelter providing services for housing, employment assistance, budget assistance, technical training, and continuing education.

**Oxford House Louisiana**  
Multiple facilities and contact information  
Website: www.oxfordhouse.org  
Transitional housing for men and women after detox or short term substance abuse recovery programs.

**Resources for Human Development: Womanspace Louisiana**  
3801 Pitt St. New Orleans, LA 70115  
Phone: (504) 895-6600  
Website: www.rhd.org/Program.aspx?pid=95  
Safe haven for women who are experiencing homelessness, mental illness and/or substance abuse.

**The Salvation Army**  
4500 South Claiborne St. New Orleans, LA 70125  
Phone: (504) 899-4569  
Website: www.uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf  
Emergency homeless shelter and transitional housing program with access to supportive services.

**ADDITIONAL SUPPORTIVE SERVICES:**

**The Advocacy Center**  
8325 Oak St. New Orleans, LA 70118  
Phone: (800) 960-7705 or (504) 522-2337  
Website: www.advocacyla.org  
The Advocacy Center is Louisiana’s protection and advocacy system. Federal law requires that a protection and advocacy system operate in every state to protect the rights of person with mental or physical disabilities. Services include legal representation, information, referral, outreach and training.

**Catholic Charities: Hispanic Apostolate Community Services**  
2809 Harvard Ave. Metairie, LA 70006  
Phone: (504) 457-3426  
Website: www.ccano.org/programs/hacs  
Provides assistance to the Hispanic community in the following areas: employment, income taxes, immigration, financial counseling and emergency assistance, worker’s rights, public safety, education, health care, and translation of documents.
Families Helping Families of Jefferson
201 Evans Rd. Building 1 Ste. 100, Harahan, LA 70123
Phone: (504) 888-9111
Website: www.fhfjefferson.org
Non-profit organization providing information, referral, education, training and parent-to-parent support for families of individuals with disabilities.

The Extra Mile, Southeast Louisiana Inc.
2332 Severn Ave. Ste. 100 Metairie, LA 70001
Phone: (504) 830-2880
Website: www.temsela.org
Provides support to persons with disabilities, including, education, advocacy, donations of goods, food and in-kind services.

Mental Health Advocacy Service
1450 Poydras St. Ste. 1105 New Orleans, LA 70112
Phone: (504) 568-8904
Provides legal advocates for persons with mental illness, related to civil commitment, patient’s rights and interdiction. The advocates monitor laws that affect the mentally ill in legislature and make referrals to related services.

New Orleans Family Justice Center
830 Julia St. New Orleans, LA 70113
Phone: (504) 592-4005
Provides advocacy, counseling, career counseling, legal assistance, safety planning, and support groups for victims of domestic violence.

Nurse Family Partnership
2020 Gravier St. New Orleans, LA 70112
Phone: (504) 568-5926
Website: www.nursefamilypartnership.org
Child development education and support for first time mothers.

Vietnamese Initiatives in Economic Training
13435 Granville Dr. New Orleans, LA, 70129
Phone: 504-255-0400
Website: www.vietno.org/index.html
Educational and economic training programs and act as a resource center for minority residents in Louisiana. Services include crisis counseling, the Afterschool Academy, the Summer Adventure Program, assistance with tax preparation and Medicaid/Medicare/food stamp qualification.
Agencies that would like to add or update their listing please contact:

City of New Orleans Health Department  
www.nola.gov/RESIDENTS/Health-Department  
(504) 658-2500

Additional copies of this resource guide can be downloaded on the health department’s website.

We would like to thank Baptist Community Ministries for their support to make this resource available for the community.  
A special thank you to the SAMHSA Strong Cities/Strong Communities team and the Tulane student interns for their assistance in preparing this resource guide.

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